

## Reading Well delivery model

### Participating public libraries

- Have a named person in the library service as the contact to receive information on the health offer and to take action as required. Send this contact to us at [readingwell@readingagency.org.uk](mailto:readingwell@readingagency.org.uk) so we add you to our mailing list and keep you updated.
- Make the books available via every library in an authority through physical collections or interlibrary loans
- Display the book collections on open access to support clinical referral and unsupported self-help and provide service user anonymity
- To maintain the integrity of the core book list and the support of national health partners, additional self-help titles cannot be displayed under Reading Well branding. Local collections/resources can be used to complement the Reading Well scheme, but they must not be added to the national list or displayed as if they are part of the Reading Well collection
- Reading Well leaflets for users and prescribers and other national resources are made available to support and inform public and professional users of the scheme
- Reading Well resources including leaflets are copyrighted and cannot be amended, adapted or recreated
- Libraries share data as part of the annual evaluation of the scheme with the Reading Well team and signpost library users to [reading-well.org.uk/feedback](https://reading-well.org.uk/feedback) to share their views on the books

### NHS libraries

Health sector libraries NHS libraries are encouraged to run the scheme according to public library delivery guidelines and partner with public libraries for delivery. You can download a [toolkit about setting up local health partnerships](#) and [FAQs for health sector libraries](#) about delivering the schemes.

### School and community libraries

- Have a named person in the library service as the contact to receive information on the health offer and to take action as required. Send this contact to us at [readingwell@readingagency.org.uk](mailto:readingwell@readingagency.org.uk) so we add you to our mailing list and keep you updated.
- Contact their local library authority to explore ways they can work together to deliver the scheme (to obtain correct contact details please email [readingwell@readingagency.org.uk](mailto:readingwell@readingagency.org.uk)).
- Stock the full collection of titles to ensure adequate provision for the target audience

- Partner with appropriate health professionals where appropriate who are able to recommend titles and support people in understanding and managing their conditions.
- Purchase appropriate quantities of the Reading Well user leaflet to ensure people are fully informed about the scheme and where to go for further support.
- Reading Well resources including leaflets are copyrighted and cannot be amended, adapted or recreated
- Libraries share data as part of the annual evaluation of the scheme with the Reading Well team and signpost library users to [reading-well.org.uk/feedback](https://reading-well.org.uk/feedback) to share their views on the books

## **Book selection protocol**

### **The process will include:**

- An evidence review relating to the type of conditions/target audience for the list. Where possible, the review will stress the alignment between the list and contemporary National Institute for Health and Care Excellence (NICE) clinical guidelines
- An analysis of thematic areas and titles featuring in existing library and health partner booklists/collections relating to the specified area of focus
- National stakeholder consultation to identify other recommended titles for consideration
- Summary list of recommended titles frequently or often used in existing lists/collections
- Publisher call for submission of newly published titles for consideration
- Expert consultation to produce a longlist of recommended titles, including information about content and accessibility
- Review of the longlist by an expert group, with reference to the evidence base identified and the accessibility/suitability of content to create shortlist
- Shortlist of up to 50 titles plus any recently published titles reviewed by expert group to include service user/carer representation
- Final revision of the list following verification of publication details and availability, including formats
- Final consultation and evidence base review of shortlist with key stakeholders
- Endorsement of list by key partners

## **Selection criteria applied**

### **Material will:**

- Comply with the evidence-based approach agreed for the list
- Draw on existing best practice local and national delivery models
- Have been recommended by health professionals as part of the consultation process as a useful, appropriate and accessible resource for people managing these conditions
- Have been recommended/endorsed by service users/people who the scheme will target

- Be in print and remain so for the three-year duration of the list
- Where possible, be available in other formats

**In addition to the selection criteria identified above, the following considerations are applied to the selection of Reading Well lists:**

- Material should be relevant to individuals with the targeted experiences/conditions and family/non-professional carers
- Material aimed at a professional clinical audience, i.e. clinical textbooks and manuals, will not be considered for core lists although they may be included on a separate professionals' list
- Core booklists should cater for a range of literacy levels and reading abilities
- Content should reflect an authentic experience of the feeling/experience/condition covered
- Content should be representative of a wide range of people and experiences

**Age of titles**

Library stock policies around the publication date of non-fiction titles are considered as part of the book selection process. However, if a title is felt to still be the best available in a particular area the selection panel may decide that it should be included on the list to ensure the scheme is always signposting to the more quality-assured, evidence-based support. Libraries are asked to consider these seminal texts when they may be in conflict with stock policies.